Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Francotyp-Postalia Ltd T/A Teleset
74 Questor
Powder Mill Lane
Dartford
Kent
DA1 1EF

Service user number

9	0	9	8	7	9

Name(s) of account holder(s)

Reference

T	0																

Bank/building society account number

Branch sort code

Instruction to your bank or building society
Please pay Francotyp-Postalia Ltd T/A Teleset Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Francotyp-Postalia Ltd T/A Teleset and, if so, details will be passed electronically to my bank/building society.

Name and full postal address of your bank or building society

To: The Manager — Bank/building society

Address

Postcode

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DDI2

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Francotyp-Postalia Ltd T/A Teleset will notify you three working days in advance of your account being debited or as otherwise agreed. If you request Francotyp-Postalia Ltd T/A Teleset to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Francotyp-Postalia Ltd T/A Teleset or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Francotyp-Postalia Ltd T/A Teleset asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.