

# FAQs on the Internet Service of Siemens Healthineers AG

## 1. Where do I find my access data for the Internet Service?

If you have never logged on to the shareholder portal before, you can find your access data on the rear of the letter you received by postal mail along with the notification of attendance materials or in the correspondence sent to you by post or by electronic means beforehand.

If you have already registered for the Internet Service, log on with your Shareholder Control Number and the personal password you have chosen.

If you have multiple Shareholder Control Numbers for your shareholding, each Shareholder Control Number must be registered individually on the shareholder portal.

## 2. How do I access the Internet Service for the coming Shareholders' Meeting?

You can access the Internet Service using the following link:  
[siemens-healthineers.com/agm](https://siemens-healthineers.com/agm)

## 3. How and where can I follow the Shareholders' Meeting?

You as shareholder of Siemens Healthineers AG or your authorized representatives may follow along with the entire shareholders' meeting starting at 10:00 a.m. (CET) on Friday, February 12, 2021, live through video and audio broadcast via the shareholder portal at the internet address: [siemens-healthineers.com/agm](https://siemens-healthineers.com/agm)

It is not possible for shareholders or their authorized representatives to physically attend the shareholders' meeting (except for the proxy representatives designated by the Company). Since on the basis of the German Act Concerning Measures Under the Law of Companies, Cooperative Societies, Associations, Foundations and Commonhold Property to Combat the Effects of the COVID-19 Pandemic of March 27, 2020 (German Federal Law Gazette I No. 14 2020, p. 570), the provisions of which continue to apply on the basis of the Ordinance to Extend Measures Under the Law of Companies, Cooperative Societies, Associations and Foundations to Combat the Effects of the COVID-19 Pandemic of October 20, 2020 (German Federal Law Gazette I No. 48 2020, p. 2248) until December 31, 2021, the Managing Board of Siemens Healthineers AG decided, with the approval of the Supervisory Board, to hold the shareholders' meeting as a virtual shareholders' meeting without physical attendance of the shareholders or their authorized representatives.

## 4. What options can I use for the exercise of my voting rights at the Shareholders' Meeting on the Internet Service?

Upon notification of attendance on the shareholder portal, you can choose whether you wish to exercise your vote by postal voting, authorize the proxy representatives designated by the Company or other proxy representatives – such as intermediaries (e.g. credit institutions), shareholders' associations, proxy voting advisory firms or other representatives who tender the service commercially to shareholders of

exercising their voting rights at the shareholders' meeting – and issue instructions, if applicable.

You or your proxies may exercise your voting rights exclusively by postal voting or by authorizing the proxy representatives designated by the Company as specified in the Notice of Annual Shareholders' Meeting.

#### **5. What opportunity do I have to ask questions at the Shareholders' Meeting?**

After timely notification of attendance, you or your proxy representatives may direct questions to the Managing Board via the shareholder portal at [siemens-healthineers.com/agm](https://siemens-healthineers.com/agm). The Internet Service will be available starting with the issuance of the invitations from mid-January 2021 onwards.

Such questions must be received in German language by the Company by no later than 12:00 p.m. (CET) on February 10, 2021 via the shareholder portal. After that point in time and, in particular during the virtual shareholders' meeting, no questions can be posed.

#### **6. Whom can I contact if I have questions on how to use the Internet Service?**

If you have technical questions on using the shareholder portal, please contact directly:

**Computershare hotline for questions on using this Internet Service:**

Mondays to Fridays from 9 a.m. to 5 p.m.

Phone: +49 89 30903-6346

E-mail: [aktionaersportal@computershare.de](mailto:aktionaersportal@computershare.de)

If you have questions on the share or require further information, visit the [Investor Relations section](#) on Siemens Healthineers AG's website.

#### **7. How can I register for future electronic delivery of the invitation materials?**

After logging in to the Investor Service, you can register for electronic delivery of the invitation materials in the section "My Profile" in the menu under the communication settings. To do that, you must store your e-mail address and consent to electronic communication in the Internet Service. Registering for electronic delivery of the materials also means you can take part in the Siemens Healthineers contest.

You can also change your e-mail address or revoke your consent to electronic delivery at the same place.

#### **8. Can I revoke my consent to electronic delivery of the invitation materials?**

You can revoke your consent in the communication settings under "My profile". The materials for the shareholders' meeting will then be sent to you by postal mail again next year.

**9. I have forgotten my personal password and so cannot access the shareholder portal. How can I access it again?**

If you can no longer remember your password, you can use the “Forgot Password” function to reset your password. To do that, you need your Shareholder Control Number and shareholder information (first name and surname or company name, city and shareholding).

If your account is locked because you have entered your password incorrectly several times, please contact our technical support:

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**10. My account has been locked because I entered my password incorrectly several times and I am shown the message “Please contact support”. What exactly do I need to do in this case?**

If you enter an incorrect password five times in the Internet Service, your account is automatically locked. That means you can no longer reset your password yourself. In such an event, please contact our technical support:

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E-mail: [aktionaersportal@computershare.de](mailto:aktionaersportal@computershare.de)

Technical support will reset your account and you can then choose a new password using the “Forgot Password” function.

**11. With which terminal devices can I use the Internet Service?**

The Internet Service for the shareholders’ meeting of Siemens Healthineers AG has a responsive design. That means you can use the service with all common terminal devices, such as a PC, laptop, tablet and smartphone.

**12. I have problems opening the Internet Service with my browser. Is the service only available for certain browsers?**

The Internet Service is available to you all year round in all current versions of common browsers and on all terminal devices.