

Viessmann develops seamless and integrated climate solutions for the entire living space, providing people with the optimum room temperature, hot water and electricity, as well as good air quality. Through digital platforms and services, Viessmann connects products and systems, ensuring the most efficient energy sources are employed. Wherever technically possible, Viessmann promotes the use of renewable sources, in all other cases fossil fuels are used to maximum efficiency. Founded in 1917, the German family-owned company attaches particular importance to responsible and long-term action. The company vision: "Creating the living space for the generations of tomorrow" is the responsibility of the 12,000-strong Viessmann family worldwide.

Viessmann Limited, the UK subsidiary, is currently recruiting for a dynamic Technical Training Manager to help achieve significant growth in the UK market.

Technical Training Manager

This is a focused role in an organisation that clearly recognises the potential of the Training Academy for growth. We are looking for an experienced heat pump or commercial boilers operative with an understanding of domestic boilers, who enjoys teaching others, a self-starter with insight and great ideas.

Your role:

You will report directly to the UK Academy Training Manager. In this role you will develop and deliver training programmes to company specified standards to external customers and internal staff.

The role involves providing training and continual professional development to customers and staff at the main company headquarters in Telford and at external sites across the country, so travel and overnight stays are necessary to fulfil the role.

Personal development in the role will include structured support for increasing your knowledge of commercial, renewable and domestic sector technologies and markets. This role is ideal for someone seeking to improve their understanding of multiple technology solutions available now and in the future.

Your tasks will include:

- Research and develop expert knowledge of all Viessmann products
- To effectively deliver all training programmes to company specified standards to external and internal customers
- Keep up to date with the latest regulations and initiatives
- Undertake training and continuous professional development deemed necessary for the future development of Viessmann training programmes
- Monitor and review training courses for customer feedback and continuous improvement implementation
- Ensure all training equipment and venues are always maintained to the highest standards
- Liaison with training admin, internal and external department staff, customers, delegates, and training venue providers
- Always support the Company's Equal Opportunities Policy
- Assist with other tasks deemed applicable as required from time to time

About you:

Creativity and positivity are your natural characteristics. You are confident and able to present to individuals or large groups and you are willing to move out of your comfort zone and to find solutions to problems.

You enjoy teaching others and you want to do exciting, diverse work in a great team.

We are looking for the following:

- Knowledge and experience of Heat Pump and/or Commercial boiler products and domestic gas products, preferably but not limited to Viessmann
- ACS Commercial/Domestic or equivalent Heat Pump qualifications
- Driving License with less than 6 points and passport
- A proactive problem solver with a hands-on approach
- Bonuses: knowledge of higher-level controls e.g. BMS; knowledge of system design principles; understanding of computer software for diagnostics and monitoring; F-gas qualification; German speaking and writing
- Last but not least: you're a true team player who is committed to put the team first

Why not apply?

This is a fantastic opportunity to take on an exciting role within a growing company and make it your own.

- Competitive salary
- Performance related bonus
- Industry-renowned organisation for high quality engineering, with an excellent company culture
- Global career progression opportunities
- Employer-matched pension scheme
- Healthcare scheme options
- Childcare vouchers scheme

Suitable candidates are invited to send a CV to:

Email: info-uk@viessmann.com

Closing date for applications: 6th March 2020