

Airedale

NHS Foundation Trust (UK)



Enhancing diagnostic capability and increasing system uptime

Airedale NHS Foundation Trust faced an aging system base and sought to replace dated equipment with state-of-the-art diagnostic technology. In response, the Trust partnered with Siemens Healthineers on a Managed Equipment Services (MES) agreement to provide and maintain medical equipment. The contract has since been extended by the NHS beyond its original scope by an additional four years demonstrating their commitment to Managed Equipment Services.



“A good working relationship is vital. The aim must always be to find a middle ground and that’s what we invariably succeed in doing. As a result, we have a scheme which has both transferred risk and given us excellent value for money.”

John Sutcliffe, Planning Manager at Airedale NHS Foundation Trust

At a glance: MES at Airedale NHS Foundation Trust

- The partnership with Airedale was the first radiology Managed Equipment Services (MES) contract of its kind, i.e. entered into directly with an NHS Trust
- Siemens Healthineers is supplying, upgrading and maintaining imaging equipment across the department to help modernise the Trust’s diagnostic facilities across four sites
- Siemens Healthineers delivered a new voice and data network across Airedale General Hospital giving staff instant access to critical information to enhance decision making
- Airedale expanded its X-ray services after the original MES contract was signed with no hesitation in procuring additional equipment via the same route

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MES in action – improving diagnostic services

Siemens Healthineers has replaced systems at Airedale, which in some cases were 28 years old, with state-of-the-art diagnostic equipment.

- Reduced examination times and improved image quality
- Fewer unnecessary readmissions led to increased patient satisfaction and decreased dose exposure
- Increased equipment availability
- Improved throughput

“What we want most of all are highly reliable, user-friendly, efficient systems that enable us to treat more patients more quickly.”

Linda Thomlinson, Head of Radiology and Cardiology at Airedale NHS Foundation Trust.

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