

Data Security and Privacy Principles

Siemens Healthineers (Siemens) is committed to privacy and security. Siemens maintains policies and procedures for compliance with applicable laws and regulations that are relevant to the products and services provided. Siemens also maintains a comprehensive data protection and security program that includes administrative, physical and technical safeguards that are reasonable and appropriate to protect the confidentiality, integrity, and availability of electronic PHI that may be received, maintained, stored, or transmitted by Siemens on behalf of customers. Such obligations are also imposed upon all contractors that may handle PHI on behalf of Siemens, in compliance with HIPAA and HITECH and other applicable laws. In the unlikely event of a privacy breach, Siemens maintains procedures to promptly notify the affected customer(s) to meet legal and regulatory reporting requirements and to efficiently resolve the issue.

Only those employees who have service or support responsibilities with a “need to know” to perform their job will have access to customer data, which may include PHI. Such access is controlled and monitored. Siemens personnel may not use or disclose any PHI except for the purpose of performing their job functions and are obligated to comply with all applicable laws, regulations and corporate policies. Any PHI that may be received by Siemens is kept secure to maintain its confidentiality and is securely destroyed or returned once the use or disclosure is no longer necessary or permitted. Siemens maintains policies and procedures to protect and safeguard PHI, including minimum necessary use and disclosure, and sanctions for those who should violate these policies. Siemens employees receive training which emphasizes that all customer data is confidential and must be protected at all times.

Siemens may partner with third-party cloud service providers to host and deliver certain Cloud-based Applications. Where applicable, information regarding the third-party cloud service provider’s approach to data security and privacy will be available through a linked document or URL below.

IBM Cloud Services platform:

<http://www-01.ibm.com/common/ssi/cgi-bin/ssialias?subtype=PS&infotype=SA&htmlfid=KUP12494USEN&attachment=KUP12494USEN.PDF>

Microsoft Azure Cloud Services platform:

<https://azure.microsoft.com/en-us/support/trust-center/compliance/>