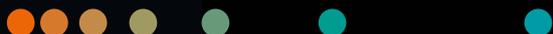


UpTeam Services

WeScan

Flexibility for
your scanning operations

[siemens-healthineers.com/customer-services](https://www.siemens-healthineers.com/customer-services)



The current shortage of technologists is making it increasingly difficult for many radiologists to cover peak periods and non-core hours, such as late, night, and weekend shifts. At the same time, stress levels are on the rise. This trend can lead to high staff turnover and quality fluctuations, which can jeopardize your economic success and reputation.

To help ease the situation, we developed WeScan – a remote scanning service for MRI systems. Qualified technologists offer your onsite staff remote support with scanning tasks or perform the scan themselves. The system is remotely controlled using syngo Virtual Cockpit and Smart Remote Services.

Technologist availability
in German hospitals

3,000

to retire by 2030

2,500

additional technologists are
needed due to an increase in cases

2.3 %

fewer technologists qualify
each year

46 %

work part time

Source: Deutsches Krankenhausinstitut, „Fachkräftemangel und Fachkräftebedarf in MTA-Berufen“ 2019

„With WeScan, we can compensate for staff shortages in a targeted manner and therefore can continue to offer our entire spectrum of MRI examinations at our two sites. Especially, in the event of staff changes as this allows for real planning, security and flexibility for our MTRAs and patients.“

Dr. med. Norbert Wilke
Radiological Center, Höchststadt/Aisch and Nuremberg, Germany

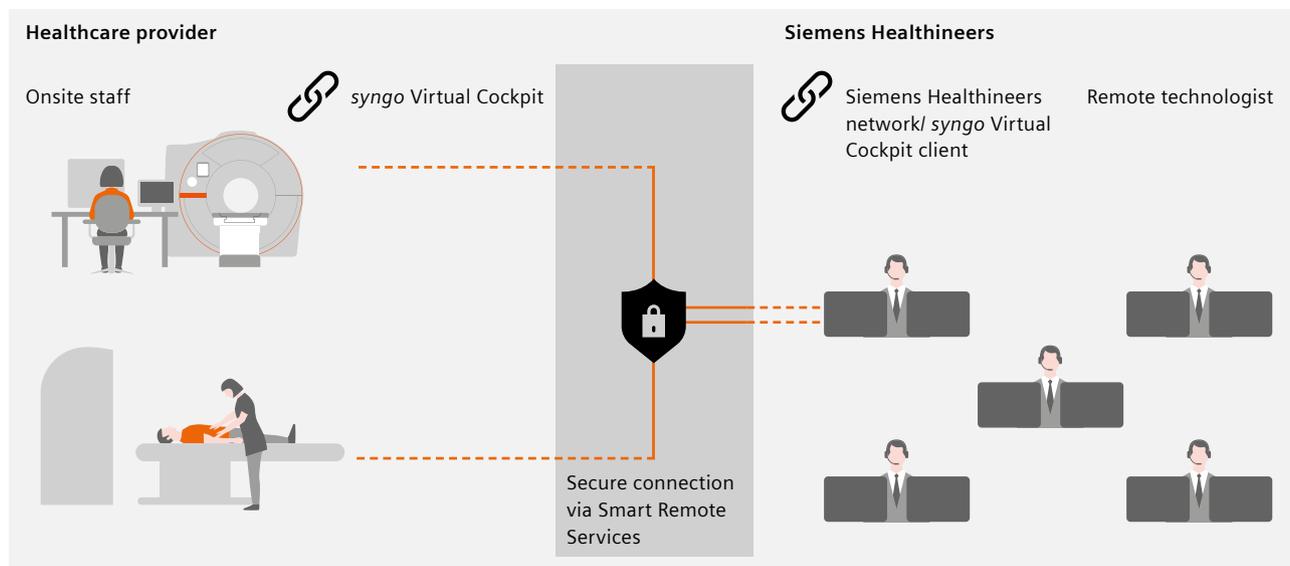
WeScan: Our offering in detail

WeScan Remote Scanning

With its remote scanning functionality, WeScan gives you flexible access to the expertise of our MRI technologists, especially during extended hours, nightshifts, weekend shifts, and peak times, which are often difficult to cover. While your staff focus on caring for the patient onsite, a remote MRI technologist logs on to your scanner and performs the scan for you.

WeScan Remote Coaching

WeScan Remote Coaching enables you to expand the skills of your staff at their own workstation and onboard new team members. This new approach to remote scanning plus coaching on your own system offers an unprecedented degree of flexibility and allows your staff to enter new fields efficiently and with confidence. Keep operations running, through on-the-job learning with a remote safety net.



Our remote technologists connect to your MRI system using our efficient remote maintenance infrastructure Smart Remote Services and syngo Virtual Cockpit and perform the scans in close cooperation with your onsite staff.

WeScan: The benefits at a glance

 **Easy staff scheduling**
with flexible access to
remote MRI technologists

 **Reliable quality**
due to the high level of expertise
of our technologists

 **Higher revenue**
thanks to the potential to
extend services without
additional staff

The products/features and/or service offerings (here mentioned) are not commercially available in all countries and/or for all modalities. If the services are not marketed in countries due to regulatory or other reasons, the service offering cannot be guaranteed. Please contact your local Siemens Healthineers organization for further details.

The statements by Siemens Healthineers' customers described herein are based on results that were achieved in the customer's unique setting. Since there is no "typical" hospital and many variables exist (e.g., hospital size, case mix, level of IT adoption) there can be no guarantee that other customers will achieve the same results.

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