

Transport of personal wheelchairs

Personal wheelchairs are carried in the cargo hold of the aircraft. Passengers are required to register the wheelchair with the airline at **least 48 hours before departure**.

We kindly ask all passengers to check in their personal wheelchair at the check-in counter, as this is the only way to ensure the timely and proper loading of your mobility aid.

We would like to point out that changes must be made in a timely way especially for battery-powered wheelchairs due to loading regulations. If you are travelling with a wheelchair that is powered by a battery, please check the type of battery used and inform your airline of this when booking your flight at **least 48 hours before departure**.

Before check-in, please complete the “**Power Wheelchair Safety Check**” form and hand it over to PRM Service on the day of departure.

The form is available for download on our website.

In addition, please ensure:

- you report to the check-in desk **2 hours before departure**,
- the batteries are secured and disconnected,
- the poles are isolated, and
- the main switch is deactivated
- The wheelchair must then be checked in at the bulky baggage counter.

Please note that in the event of non-compliance with the above-mentioned requirements, we cannot guarantee transport!

