

Introducing

EOS Remote Service

Increase your system availability
with fast and efficient support



Excellent Service – constantly enhancing

We accompany each step on your path to AM success. With our global network of highly skilled AM service experts, and flexible service solutions, we ensure that your systems remain profitable

and efficient. We are at your side from the first experience with AM to fully developed solutions during ongoing operations, a whole machine lifelong.

With the largest service team in the additive manufacturing industry, we are still looking for advancement. The EOS Global Service adapts to the changing requirements of serial production with our technology. One key element will be remote service to shorten unplanned system downtimes and enabling a secure way to perform initial diagnostics.



Introducing EOS Remote Service – saving time and money with efficient trouble shooting

In the development of our EOS Remote Service solution, we made sure your data is safe and you keep full control of all connections.

This is how it works:

- The new EOS Remote Service link allows direct and effective system analysis with just one click
- Connection to your system is only possible if you initiate it
- You can rely on proven data security: The technical solution is TÜViT Trusted Product certified with secure VPN connection, SSL encryption and communication via a central server located in a DMZ
- The EOS service experts are at your side to help you finding solutions quickly and increasing the efficiency of your production

The Remote Service Feature will be included in all new EOS P 500, EOS M 300, EOS M 400 and EOS M 400-4 systems.

- Test it free of charge during warranty!
- Upgrades will be available for our premium and service complete customers



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You want to know
more about EOS
Remote Service?

Please get in touch
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