



Part 21J Support Services

Critical Response
Engineering

Fast, Certified Support for Structural & Avionics Issues

Grounded aircraft? We get you flying again – fast. When your aircraft is stuck on the ground, time is critical. Lufthansa Technik delivers rapid, flexible, and cost-effective engineering solutions under EASA Part 21 Design Organization Approval (DOA) – covering both structural and avionics domains.

Our Product Engineering teams support operators worldwide with approved engineering solutions (CRAS) for structural and avionic issues — including limit deviations, minor repair development, temporary repairs, material or tooling alternatives, and Permit-to-Fly conditions. Backed by years of hands-on engineering expertise and access to extensive OEM and in-house data, we deliver precise, compliant, and mission-critical support in AOG situations.

Whether the challenge involves structural damage, unclear OEM documentation, non-feasible AMM instructions, wire or connector issues, or missing parts and tools — our experts assess each case, define an approved solution, and guide your maintenance teams through implementation with minimal operational disruption.

With extensive yearly CRAS activity behind us, our engineering organization provides the expertise, reliability, and technical depth your operations depend on. Get in touch and keep your fleet flying safely, efficiently, and without delay.

Benefits

24/7 Call Center Support

Around-the-clock engineering assistance whenever needed

Global LHT Part 21J network

Worldwide technical support coverage for structural and avionics needs

Immediate Request Confirmation

Fast acknowledgement to ensure your case is processed without delay

Rapid Processing

Our experts assess each case, define an approved solution, and guide your maintenance teams through implementation with minimal operational disruption and mostly within just a few hours

High Expertise From Years of Experience

Handling a large volume of CRAS cases every year, enabling highly reliable and well-founded engineering decisions

Contact

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