



# VIP and FBO Aircraft Services

A Seamless Experience  
for our customers



**Imagine the almost silent arrival of a black limousine and bus, followed by the red carpet rollout and a mobile staircase backing up.**

**Every detail is orchestrated to perfection to meet our customers' needs and preferences.**

With over 20 years of expertise, Lufthansa Technik offers exceptional VIP and executive jet handling services across Central Europe. Our dedicated team ensures a seamless experience for passengers, crew, and aircraft, managing every detail from arrival to departure.

From coordinating Air Traffic Control slots to securing diplomatic arrangements for VIPs, we meticulously handle all aspects of ground operations.

Available 24/7 via phone, SITA, email, and fax, our specialists oversee every step, ensuring smooth and efficient service tailored to your needs.

## Benefits

### Single Point of Contact

One dedicated contact for all your needs.

### 60 Airports Across Europe

Extensive network for your convenience.

### Experienced Specialists

A team with profound expertise in VIP services.

### Comprehensive Service Portfolio

From State and Government flights to VVIP and Ambulance flights.

### Simplified Billing

One invoice for all services, available on a credit base.

### Competitive Fuel Rates

Benefit from better rates than Carnets.

### Specialized Flights

Handling for Diplomatic, Executive, Special Cargo, and Charter flights.



**Lufthansa Technik**



# VIP Operational Services



## **VIP Onboard Greeting with Red Carpet Access**

Passengers are welcomed directly at the aircraft with a red carpet.



## **Head of State and VVIP arrangements**

Specialized services for Heads of State and VVIPs ensure security, privacy, and convenience.



## **Diplomatic Clearances & Security Waivers**

Coordination with authorities facilitates quick diplomatic clearance, discreet passport control, and customs and security processes.



## **VAT refund assistance**

Assistance with VAT refund claims ensures passengers receive their tax refunds on eligible purchases quickly and hassle-free.



## **Crew transportation**

Efficient transportation arrangements for flight crews ensure timely transfers between the airport and accommodations or other locations.



## **Catering and restaurant special catering**

Tailored catering services provide gourmet meals from top restaurants, both onboard and at the destination.



## **Coordination of ground handling**

Expert management of all ground handling logistics, including baggage handling and aircraft positioning.



## **Lufthansa Technik ad hoc maintenance support**

On-demand maintenance support to address any technical issues promptly, minimizing aircraft downtime.



## **Flight plan filing**

Flight plan filing ensures regulatory compliance and optimizes routes for safe, efficient operations.



## **Takeoff and Landing Slots**

Securing preferred takeoff and landing slots at airports.



## **Fuel**

Competitive fuel pricing upon request



**Lufthansa Technik**