

Troubleshooting

Your center to success



Troubleshooting Services

When technical issues arise, swift and precise action is essential to maintain operational stability and prevent unplanned ground time. Our Troubleshooting team is composed of highly qualified specialists who provide 24/7 support to flight crews, maintenance organizations, and CAMO – both in the air and on the ground.

We conduct in-depth troubleshooting by analyzing faults, coordinating technical work steps, and utilizing customer Maintenance Information Systems such as AMOS to efficiently identify root causes. Our engineers continuously monitor aircraft health data and leverage platforms like AVIATAR to initiate proactive or predictive maintenance measures before any defect affects flight operations.

In addition, we provide expertise on MEL/CDL topics, expedite rectification for AOG situations, track recurring defects, issue action orders, and recommend corrective measures, including engineering orders when required. With access to an extensive database of OEM CMMs, our specialists also support on-wing component repairs and ensure high-quality resolution of deferred or repeated findings.

Through deep systems expertise and continuous operational insight, our Troubleshooting team ensures stable flight operations and effectively prevents disruptions long before they escalate.

Benefits

24/7 Technical Availability

Around-the-clock support for flight crews, maintenance teams, and CAMO

In-Depth Root Cause Analysis

Structured troubleshooting and coordination of all required work steps

Proactive & Predictive Maintenance

Continuous monitoring via aircraft health systems such as AVIATAR

MEL/CDL Expertise

Reliable analysis, recommendations, and extension support

AOG Dispatch Support

Definition of necessary troubleshooting actions to dispatch AOG aircraft

Reduction of Recurrent Technical Issues

Tracking of repeated defects and recommendation of engineering orders

Quality Assurance on Deferred Items

Inspection and evaluation of repeated or deferred findings for improved reliability

On Wing Repair Possibilities

Access to OEM CMMs enabling guided component repair solutions

Contact

Lufthansa Technik AG | Aircraft Maintenance Services
Weg beim Jaeger 193 | 22335 Hamburg | Germany
frateam_salesandkeyaccountmanagement@lht.dlh.de
lufthansa-technik.com

Follow us:

