

# Quality, Health, Safety and Environmental Statement

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**Lufthansa Technik Landing Gear Services UK Ltd (LTLGS)** is a company based in Hayes, London and wholly owned by Lufthansa Technik AG. Our scope is the repair, modification and/or overhaul of aircraft landing gears and other components.

We as LTLGS are committed to maintaining Quality, Safety, Health and Environmental (QSHE) management systems in accordance with ISO14001:2015 Environmental Management System standards, ISO45001:2018 Occupational Health and Safety Management System standards and AS9110 Rev. D QMS requirements for Aviation Maintenance Organisations. All procedures shall be documented within ProX, which defines roles and responsibilities.

As senior leadership, we are accountable for the effectiveness of the QSHE Management System. As part of our occupational health and safety commitment, we take overall responsibility and accountability for the prevention of work-related injury and ill health, as well as the provision of safe and healthy workplaces and activities and commit to eliminating hazards and reducing occupational health and safety risks. We ensure that the QSHE policy and objectives are established and are compatible with the strategic direction and the context of the organisation; ensure the integration of the QSHE Management Systems requirements into the organisation's business processes; and ensure that the resources needed to establish, implement, maintain and improve the QSHE Management Systems are available.

As senior leadership, we are responsible for communicating the importance of effective QSHE management and of conforming to the QSHE management system requirements. We ensure that it is understood, implemented and maintained at all levels within the company and ultimately, that it achieves its intended outcomes. We are committed to directing and supporting employees to contribute to the effectiveness of the QSHE management systems; to promoting continual improvement; and to supporting other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.

The main objectives of these management systems are set out in this policy statement:

- Build a mutually profitable relation with our customers, ensuring their long-term success, through the understanding of the needs of their customers as well.
- Achieve our commitments for quality, cost and schedule.
- Develop, lead and promote a culture that supports the intended outcomes of the QSHE management system.
- Enhance the systematic research and use of the best preventative practices at all levels.
- Commit to increase focus on sustainability across the business, as well as minimising the environmental impact upon our neighbours, by working along with suppliers, preventing pollution, reducing waste, CO<sub>2</sub> and consumption of resources and by systematically identifying and evaluating the environmental impacts of our activities.
- No punitive action will result from events or incidents reporting.
- Operate effective processes for the consultation and participation of workers, worker's representatives and other interested parties.
- Support the establishment and functioning of an occupational health and safety committee.
- Comply with all relevant statutory, legislative, regulatory and other requirements, ensuring that the relevant needs and expectations of Interested Parties are considered and met if deemed to be compliance obligations.
- Develop the QSHE management systems shall by using a system of management reviews and internal audits precipitating change and corrective action where required.

This policy is available to interested parties and will be monitored, reviewed, updated and communicated as necessary to ensure that it remains suitable, adequate and effective in setting the framework for our QSHE Management System.



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Lufthansa Technik Landing Gear Services UK Ltd.