

Success of the EMYNOS Pilot in Austria

The EMYNOS pilot took place at the premises of the Austrian Red Cross- Regional branch Steiermark, on 20th December 2017. The event gathered representatives from different sectors, ranging from end users to members of the telecommunication's industry, among others.

During the pilot, the different use cases were presented, allowing the participants to know the multiple applications developed by EMYNOS. At the end of the demonstration, a discussion was developed between the participants the EMYNOS partners, allowing receive feedback about the future of the new generation of emergency communications. The distribution of questionnaires allowed EMYNOS partners to collect further useful feedback from attendees.

The pilot demonstrated application of next generation emergency services technology as well as their integration with the current emergency call centers' systems. This event particularly showed IP based emergency calls, with various features such as audio, video, real-time text, accurate location and sensor data, tested within the system of the Austrian Red Cross. The pilot was:

- A starting point for further activities in the context of research, development, integration and testing of Next Generation emergency services,
- An incentive to the regulators and end users to respectively enforce the necessary policies and speed up the deployment of such services.

An overview video of the pilot is available [here](#).

